



Making a Complaint

Before completing this form please ensure that you have read the information booklet, 'Broadcasting Complaints - A Guide for Listeners and Viewers'.

You **MUST** complete this form **IN FULL**, in accordance with the Commission's procedures. If you would like further help or advice, please contact one of the Commission's staff on the number provided on this form.

Surname: _____ First Name: _____

Mr. Mrs. Ms. Other: _____

Address: _____

Daytime Phone Number: _____

Email _____

Fax Number (if applicable): _____

Please note that the Commission does not consider complaints where they have been made more than 30 days after the broadcast of the programme in question.

Name of Station: _____

Programme title: _____

Programme Date: dd/mm/yr _____/_____/_____

Time of Broadcast (if applicable): _____



Have you already complained to:

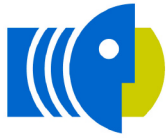
- The Broadcasting Commission of Ireland? Yes No
- The Advertising Standards Authority of Ireland? Yes No
- The broadcaster or programme/ advertising company? Yes No

If you have answered yes, please give details below:

Any correspondence relating to this complaint with the relevant broadcaster should be attached to this form.

Is the matter complained of, the subject of any proceedings in a court of law in the Republic of Ireland? Yes No

To finish, please read through the above form to ensure all your details are correct.



The Broadcasting Complaints Commission

Any viewer or listener who is not happy about broadcasting content on an Irish broadcasting service, whether in programme or advertisement form, has a right to complain about it and have their complaint handled by the Broadcasting Complaints Commission.

The Broadcasting Complaints Commission has been given the responsibility by the government to deal with all broadcasting complaints, which means the Commission looks at, considers and decides upon the nature of these complaints.

How to make a complaint

All complaints must

- be in writing, preferably by completing this 'Complaint Form'
- be made within 30 days of the broadcast
- relate to a broadcast by an Irish broadcasting service
- come within the relevant broadcasting codes and/or legislation
- include a short detailed summary of what might have caused offence.

All complaints considered by the Commission are made publicly available, including the name of the complainant.

Broadcasting Complaints Commission Telephone: 01 676 1097
2 - 5 Warrington Place, Fax: 01 676 0948
Dublin 2. Email: complaints@bcc.ie
Website: www.bcc.ie